

Skymesh School Student Broadband Initiative Customer Terms

(updated 24 July 2025)

PART A – THE OFFER

1. The Skymesh School Student Broadband Initiative nbn Offer provides eligible residential nbn customers with either Skymesh's Sky Muster Plus Ultra 50 Plan or Skymesh's Fixed Wireless Plus Plan for \$0 per month (**Offer**) until the 30th of June 2028 (**Discount Period**), subject to these terms and conditions.
2. Unfortunately, the School Student Broadband Initiative will no longer be taking new orders from 30 June 2025 (<https://www.nbnco.com.au/campaigns/school-student-broadband-initiative>). However, if you are already on the program, you will continue to enjoy your \$0 internet plan until it automatically expires on 30 June 2028 (unless extended). Therefore, this Offer is no longer available to new Customers.
3. By applying for the Offer, you agree to be bound by Skymesh's Customer Terms (<https://www.skymesh.net.au/support/legal-resources/skymesh-customer-terms>), the Critical Information Summary (CIS) for the relevant Plan and these Terms and Conditions. Skymesh may change these Terms and Conditions at any time in accordance with its Customer Terms.

Your application

4. To be eligible for this Offer, you must:
 - be pre-approved by a nominating organisation and be in receipt of a valid SSBI voucher at the time of signing up;
 - have at least one school-aged child (K-12) living at the premises;
 - be at an address covered by the nbn network;
 - not have had an nbn service with Skymesh, or through any other service provider, during the previous 14 days;
 - be at least 18 years of age with a current Australian residential address;
 - be a new customer and have signed up for either Skymesh's Sky Muster Plus Ultra 50 Plan or Skymesh's Fixed Wireless Plus Plan during the Offer Period; and

- provide Skymesh with the details of valid identification.
5. Skymesh may accept or reject your application in its absolute discretion.

How the Offer works

6. You may only access this Offer once per customer and premises. The Offer is non-transferable; cannot be used with any other special offer or promotion; and cannot be redeemed for cash.
7. After your first month with Skymesh, Skymesh will issue monthly invoices, showing \$0 payable per month for the Plan you are on until the 30th of June 2028.
8. If you change your Skymesh plan during the Discount Period, or once the Discount Period ends, you will be charged the applicable fees and charges as per the CIS of your new plan. This amount is set out in our CIS and Pricing Schedule available at: <https://www.skymesh.net.au/school-student-broadband-initiative>
9. There is no setup fee or lock-in contract applied to this Offer.
10. All other charges, such as upgrades, additional data packs, other internet services, installation and other charges for non-standard installation will continue to apply.
11. If the SSBI program is not extended beyond 30 June 2028, you will have the option of taking up either the equivalent or any other Skymesh plan or cancelling your service. Prior to reaching the end of the program, Skymesh will be in contact to discuss your options.
12. This Offer is not available in all regions and does not apply to any other Skymesh services or plans other than those specifically mentioned in these Terms and Conditions.
13. All products and offers are subject to availability, and Skymesh reserves the right to change or withdraw offers, products and services at any time.
14. All prices include GST.
15. Skymesh makes no representations regarding third-party products or services.