



Tenda V12 - FTTN

# WiFi Router Setup Guide

Please don't throw me away



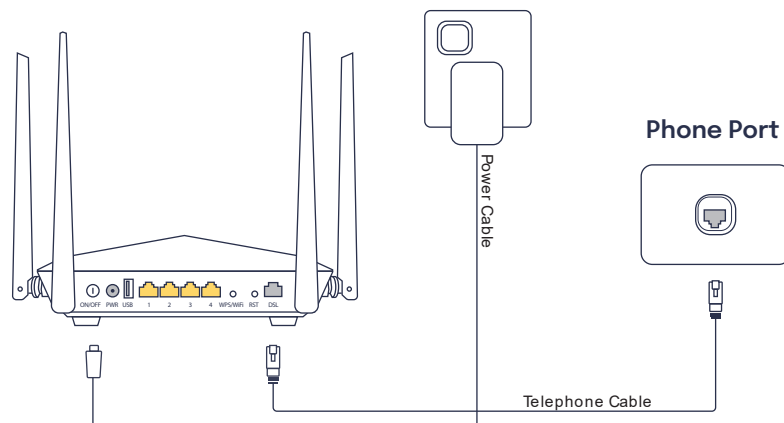
[skymesh.net.au](https://skymesh.net.au)

## How to connect

### Setting up your new router

Skymesh routers arrive pre-configured. Simply plug in the supplied cables as per the diagram, switch on the new router and connect to it using the supplied WiFi password.

Note: This cabling setup is essential for an active connection. Please avoid changing the cabling setup below to prevent disconnection.



#### Tenda V12

Please plug into the grey DSL port

### Warranty

Your new router comes with a 3-year advanced replacement warranty for full peace of mind. More information on our warranty can be found at [skymesh.net.au/warranty](https://skymesh.net.au/warranty)

## How to restart your internet connection

If you're offline, please follow the steps below as they may resolve any potential faults. If issues persist, please call us on **1300 759 637**.

- 1 First, turn off your wireless router.
- 2 Wait for about **10 minutes**.
- 3 Turn your wireless router back on.

Note: Please refer to the cabling setup provided on the 'How to Connect' page. This cabling setup is essential for an active connection.

### Need some help?

If things don't go to plan and you require assistance, please contact our friendly Brisbane-based team.

Contact us on **1300 759 637** or via LiveChat at [skymesh.net.au](https://skymesh.net.au).

#### We're open:

8am - 7pm Monday to Friday  
9am - 5pm Weekends  
9am - 5pm Public Holidays

Australian Eastern Standard Time (AEST)