

Application for SkyMesh Voice Services (VoIP)



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You need to complete this form in full and be 18 years or older to apply for a SkyMesh Voice Service. If you are already a SkyMesh Member, there's no need to complete the Applicant Details below, just put your SkyMesh Username in the Surname field and complete the right hand column. If you are attaching this application to a new SkyMesh Broadband Application form, there's no need to complete the details below, just complete the details in the right hand column.

Applicant Details

Title (Please tick one) Mr Mrs Ms Dr Other

Surname

Given Names

Date of Birth (used for account verification)

Day Month Year

Organisation Name (if applicable)

Position (e.g. Manager, if an Organisation)

ABN / ACN (if applicable)

Current email address (to advise progress of your application)

Phone

Business Hours

After Hours

Mobile

Fax Number

Street Address (where your SkyMesh Voice Service will be used)

Suburb

State Postcode

Please note that you will need a Broadband VoIP Router that supports Quality of Service (QoS) in order to use your SkyMesh Voice Service. If you're not sure if your existing hardware is suitable, please ask us.

We recommend a Broadband Internet speed of at least 256/256 kbps. SkyMesh Voice will not work reliably (if at all) if you're speed limited.

SkyMesh Voice will not work with a Satellite Service. A specialised satellite VoIP service is required, designed to minimise latency.

Information collected and stored by SkyMesh is governed by our Privacy Policy, available on request. All prices quoted include GST.

SkyMesh Pty Ltd

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Call 1300 759 637

Brisbane 07 3123 5800
Gympie 07 5315 4800
Sunshine Coast 07 5315 5155
Fax 07 3036 5755

Preferred SkyMesh Premium Voice Service

Please choose a Two-Way or a One-Way voice service. A Two-Way service includes a standard telephone number and allows incoming and outgoing calls. A One-Way service allows outgoing calls only.

First Line	Monthly	Optional Second Line	Monthly
<input type="checkbox"/> Two-Way	\$10	<input type="checkbox"/> Two-Way	\$10
<input type="checkbox"/> One-Way	\$5	<input type="checkbox"/> One-Way	\$5

Call Costs

A Two-Way service is \$10 only per month and a One-Way service is only \$5 per month, plus call charges. Calls to Australian land line numbers are 11 cents untime. Calls to Australian Mobiles are 27 cents per minute or part thereof. For a current price list of calls to overseas countries please see our Web site at www.skymesh.net.au.

Hardware Options

- 1-Port VoIP Router (Netgear TA612V) \$85
- 3-Port Wireless VoIP Router (Linksys WRTP54G) \$150
- Please contact me and help me choose a suitable VoIP Router
- I already have a suitable VoIP router with QoS capability

Establishment

Establishment includes checking the quality of your Internet service, hand configuring your VoIP router for premium quality and securing your router so the settings can't be changed. The establishment fee of \$25 per service is waived if SkyMesh is your Internet Service Provider.

Payment Terms

SkyMesh Voice Services are provided on a Pre-Paid basis. An opening payment of \$20 is required. You will be notified by email when your balance is \$5 or lower, and outgoing calls will stop when your balance is zero. Payments can be made via Credit Card (\$10 minimum) or BPAY® (\$25 minimum). You will receive a monthly Tax Invoice via email, including payments made and listing all calls made. Business customers can request Post-Paid account (14 day terms).

- Pre-Paid Residential and Business Customers
- Post-Paid Business Customers only, subject to approval.

Phone Number Allocation

If you choose a Two-Way service, SkyMesh will automatically assign you a phone number that is local to the area where you live. When people from your local area call you, it will be a local call for them. If you have a holiday home or a business in a different area, say Brisbane, Sydney, or Melbourne, SkyMesh can allocate you a phone number from that area. You just need to nominate the local Postcode.

First Line	Optional Second Line
<input type="checkbox"/> My Local Area	<input type="checkbox"/> My Local Area
<input type="checkbox"/> Postcode <input type="text"/>	<input type="checkbox"/> Postcode <input type="text"/>

Agreement Term

SkyMesh's minimum Agreement Term for VoIP Services is 30 Days.

- Yes, I agree to an 30 Day Agreement Term and I have read and I understand the SkyMesh Standard Form of Agreement.

Signature

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	Day	Month	Year

SMV1-2 SkyMesh's Standard Form of Agreement is available at www.skymesh.net.au.