

*SkyMesh Satellite Voice Authority to Port Number

Local Number Portability is the process of transferring (porting) a fixed line telephone number from one participating carrier to another. Local Number Portability does not guarantee you can keep your telephone number if you move to a different geographic location. If you have a residential (not business) landline number that you'd like to use with your existing SkyMesh Satellite Voice service, this completed and signed form gives SkyMesh the authority to transfer your residential phone number from your carrier's network to our carrier's network.

Account Holder Details (as per your current telephone bill)

Title (Please tick one) Mr Mrs Ms Dr Other
Surname

Given Names

Street Number and Street Name

Suburb, State and Postcode

Phone Number to be Ported (including Area Code)

Carrier Name

Account Number

Account Category (A or C)

Account Holder Date of Birth

SkyMesh Username

Preferred email address (to advise progress of your request)

Alternate Contact Numbers (must include at least one phone number)

Business Hours

After Hours

Mobile

Preferred Cutover Date (at least 5 business days from receipt of form)

Please note:- Local Number Porting is not available from all carriers and port requests can take one to four weeks (or more) to process. SkyMesh does not guarantee when the cutover will happen and is not notified by your carrier when the cutover has occurred. Once the port has been successful, your SkyMesh Satellite Voice service will have your ported telephone number, your existing telephone service will cease to work and your current carrier will send you a final account.

SkyMesh Pty Ltd

ABN 62 113 609 439
37 Baxter Street
FORTITUDE VALLEY QLD 4006

1300 662 331

Brisbane 07 3123 5888
Fax 1300 859 637
Web www.skymesh.com.au

Please remember to attach a copy of a telephone account from your existing carrier.



Declaration by Account Holder

By applying to have my residential phone number ported from my existing carrier to SkyMesh, I am agreeing to the following points:-

- I have been using SkyMesh Satellite Voice for at least three months and I'm happy with the quality of satellite phone calls.
- The residential phone number I wish to port to SkyMesh Satellite Voice is not my only means of calling for help in an emergency.
- I declare that I am the account holder of the number being ported and I have the authority to authorise the porting of this number.
- I have attached a copy of my recent telephone account showing the account number and confirming that I am the account holder.
- I understand that SkyMesh does not port business telephone numbers and I confirm this is a residential only phone number.
- I understand that SkyMesh does not guarantee that my number can be ported from my existing carrier to SkyMesh.
- I confirm that the phone number is a single phone number and is not a Duet line or part of a line hunt group.
- I understand my number can only be ported while active, and cancelling my service with my carrier will cause the port to fail.
- I understand that by porting this number my account with my existing carrier will be terminated and cancellation fees may apply.
- I understand that if there is a spectrum sharing service (ADSL) attached to that line, that service will be disconnected as well.
- I understand that there is an \$85 fee to port my residential phone number from my existing carrier to SkyMesh Satellite Voice.
- I understand that once the porting process has commenced, the porting fee will be payable even if I cancel my porting request.
- I acknowledge that my existing carrier may reject the port request if any of the information I have provided is not correct.
- If the port is unsuccessful because the information I provided was not correct, I understand that a Failed Port Fee of \$85 still applies.
- If I port my number away from SkyMesh in the future, I understand that SkyMesh may charge me or my new carrier another Port Fee.

By signing below you confirm that the above declaration is true and correct and you agree to having your residential telephone number ported from your existing carrier to SkyMesh Satellite Voice.

By signing below you further agree that you have read and you understand the SkyMesh Satellite VoIP Standard Form of Agreement available at www.skymesh.com.au/sfoa/satvoice (Version 1.4) and you agree to those terms and conditions.

| | | | |
|-----------|-----|-------|------|
| Signature | Day | Month | Year |
|-----------|-----|-------|------|

Please fax or post back this completed page with a copy of a telephone account from your current carrier.

Fax to **1300 859 637** or

Post to SkyMesh Pty Ltd
Reply Paid 255
FORTITUDE VALLEY QLD 4006

Our Standard Form of Agreement is available at www.skymesh.com.au/sfoa/satvoice.